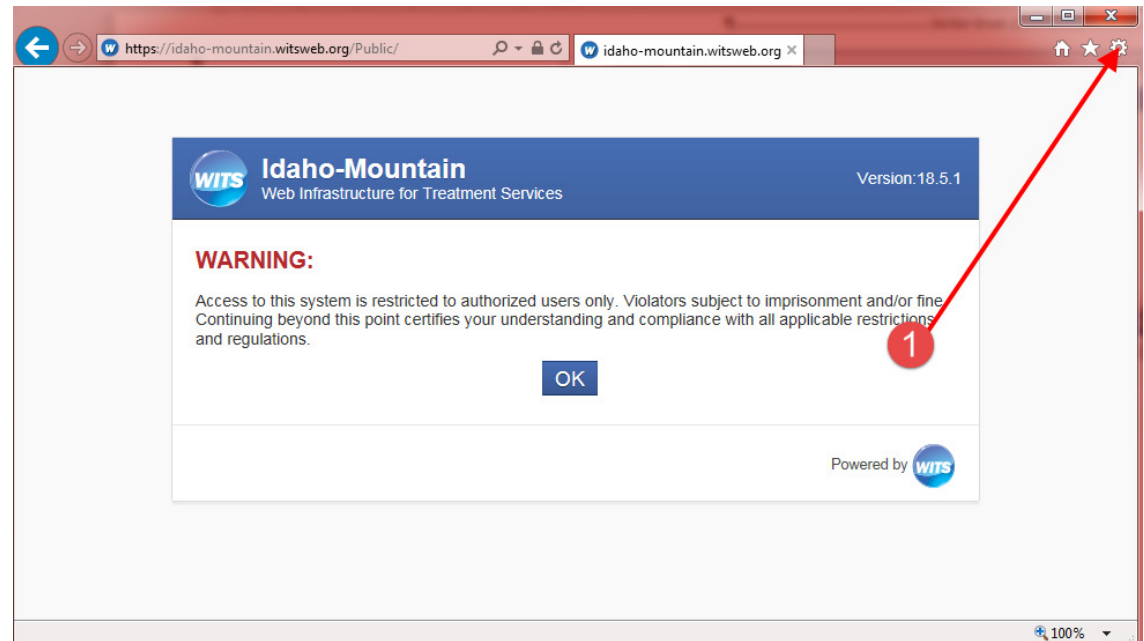


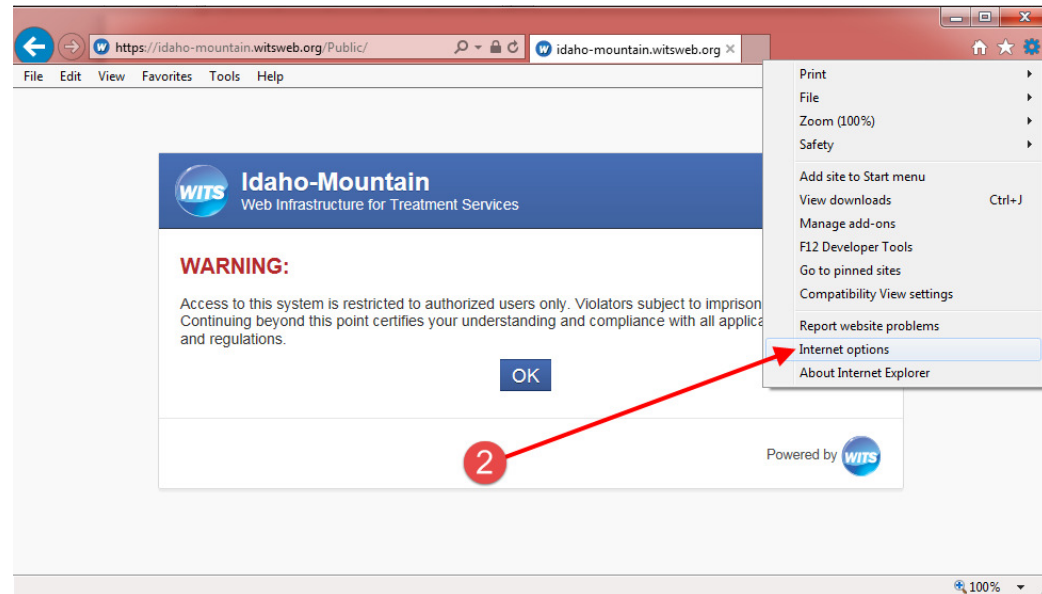
UPDATED Safe Site Settings for Internet Explorer

In March of 2016 the WITS Help Desk received multiple reports of customers being returned to the home page repeatedly while using WITS. FEI determined that this is happening to users who use Internet Explorer 11 as their primary browser and have upgraded their site to an 18.0+ version. To resolve this issue/prevent additional users from experiencing this problem, follow this documentation to add the WITS STS URL to trusted sites within the IE browser. We recommend that you add both WITS and STS URLs to avoid potentially being sent to the home screen while working. **Please make sure your Safe Sites setting contain both the URL that contains 'STS' and the URL you normally use to access WITS.**

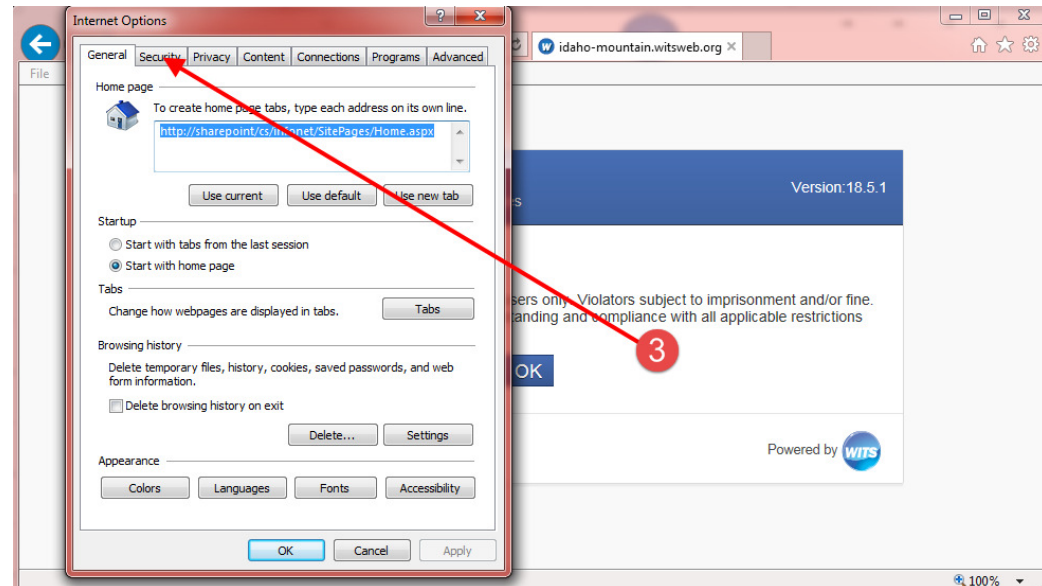
1. Open Internet Explorer (IE) and click .



2. Click Internet Options.



3. Click Security.



4. Click **Trusted sites** (Trusted Sites) and click



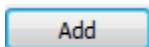
5. Enter the following site in the field Add this website to the zone:

<https://idaho-mountain-sts.witsweb.org>

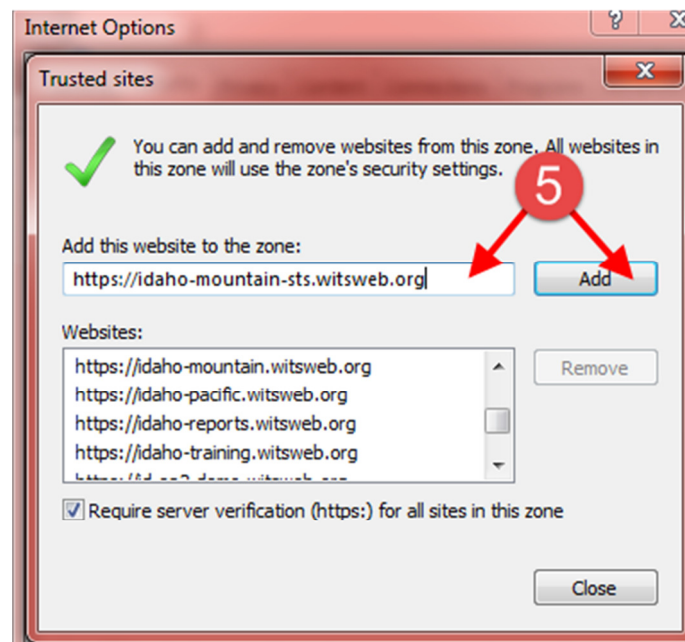
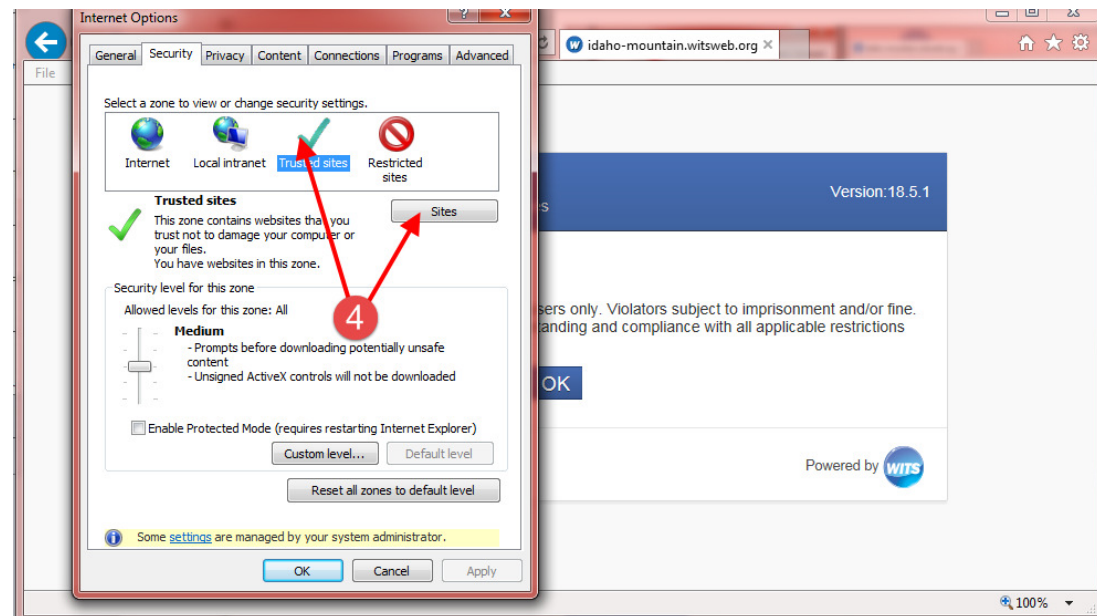
OR

<https://idaho-pacific-sts.witsweb.org>

and click



NOTE: Users should add either the Mountain or the Pacific site, not both to the Websites box.



Note: The Websites box should contain two websites for the Mountain or Pacific website.

<https://idaho-mountain-sts.witsweb.org>

<https://idaho-mountain.witsweb.org>

OR

<https://idaho-pacific-sts.witsweb.org>

<https://idaho-pacific.witsweb.org>

6. Click .

7. Click .

